

Set or Clear Customer Request Type field

To Set it:

```
import com.atlassian.jira.component.ComponentAccessor
def customFieldManager = ComponentAccessor.customFieldManager
def crtField = customFieldManager.getCustomFieldObjects(issue).find{it.name == "Customer Request Type"}
issue.setCustomFieldValue(crtField, "Desired Request Type")
```

To Clear it:



This works better than using [JSU](#) to "Clear Field Value"; as JSU does not clear it.

```
import com.atlassian.jira.component.ComponentAccessor
def customFieldManager = ComponentAccessor.customFieldManager
def crtField = customFieldManager.getCustomFieldObjects(issue).find{it.name == "Customer Request Type"}
issue.setCustomFieldValue(crtField, null)
```

After the script is executed, You can use "Customer Request Type IS EMPTY" on the field.