JSD Permissions required

Permission scheme error

This service desk project contains permission errors, which can impact functionality. To fix this, upgrade your permissions scheme to copy over your existing scheme and set the required permissions. Learn more

Hide details

- The Administrators role is missing required permissions:
    - Browse Projects
    - Service Desk Agent

- The Service Desk Team role is missing required permissions:
    - Browse Projects
    - Service Desk Agent

- The Service Desk Customer - Portal Access security type should be assigned to:
    - Close Issues
    - Delete Issues
    - Set Issue Security
    - Assign Issues
    - View Voters and Watchers
    - Modify Reporter
    - Move Issues
    - Schedule Issues
    - Link Issues
    - Edit Issues

- The Administrators role is missing recommended permissions:
    - Close Issues
    - Delete Issues
    - Add Comments
    - Edit Own Comments
    - Set Issue Security
    - Delete Own Worklogs
    - Assign Issues
    - Edit Own Worklogs
    - Assignable User
    - View Voters and Watchers
    - Move Issues
    - Delete Own Comments
    - Edit All Comments
    - View Read-Only Workflow
    - Resolve Issues
    - Transition Issues
    - Work On Issues
    - Link Issues
    - Delete Own Attachments
    - Edit All Worklogs

- The Service Desk Team role is missing recommended permissions:
    - Close Issues
    - Delete Issues
    - Add Comments
    - Edit Own Comments
    - Set Issue Security
    - Delete Own Worklogs
    - Assign Issues
    - Create Attachments
    - Edit Own Worklogs
    - Assignable User
    - View Voters and Watchers
    - Modify Reporter
    - Move Issues
    - Delete Own Comments

- Delete All Comments
- Edit All Comments
- View Read-Only Workflow
- Delete All Attachments
- Resolve Issues
- Transition Issues
- Work On Issues
- Manage Watchers
- Schedule Issues
- Link Issues
- Delete Own Attachments
- Create Issues
- Edit Issues