

JIRA Properties

JIRA Core/Software/ServiceDesk

Set in [jira-config.properties](#), located in jira-home

Property	Values	Comments
jira.lf.date.relative	true or false (Default=true)	Sets relative or absolute times https://confluence.atlassian.com/display/JIRA/Customizing+the+Look+and+Feel https://confluence.atlassian.com/display/JIRAKB/Disable+Relative+Dates+in+JIRA
jira.websudo.is.disabled	true or false (Default=false)	Controls the extra password entering when using administrative functions
jira.view.issue.show.quicksubtask.when.no.subtasks		Show Subtask Section even with no Subtasks - not tested
jira.field.resolution.exclude		 Not optimal to use, as new Resolutions (possible for other purposes) will be available to the user. Its better to use "jira.field.resolution.include" - so that the selections to the user is controlled
jira.field.resolution.include		
ops.bar.group.size.opsbar-transitions	Integer	Number of Workflow buttons before becoming a dropdown

JIRA Workflow

Reference: <https://confluence.atlassian.com/display/JIRA/Workflow+Properties>

Example of usages: <https://www.j-tricks.com/tutorials/permissions-based-on-workflow-status>

 Notice that "jira.permission.assignable.group" etc. is only working for a (re)assignment **in the step**. If the issue was assigned in a previous step (or during creation), this does not block a transition.... that must be done in a Validation

Property	Values	Comments	Location
jira.permission.comment.user	true or false (Default=true)	Put on a Workflow Step to prevent comments.	Step
jira.permission.comment.role	Id of a Role	Enable commenting only for a Role	Step
jira.permission.comment.group	Name of a group	Enable commenting only for a Group	Step
jira.issue.editable = true/false	true or false (Default=true)	Put on a Workflow Step to prevent editing (typically in Close/Resolved/Done).	Step
jira.permission.editable.group	groupname like "jira-administrators"	Put on a Workflow Step to define a Group that can edit the Issue (and non-members cant). This will also block comments if edit permission is not available.	Step
jira.permission.editable.projectrole	role id (not name)	Put on a Workflow Step to define a Role that can edit the Issue (and non-members cant).	Step
servicedesk.customer.transition.active	true or false (Implicit false)	Set to true if the transition should be available in the Service Desk (Web) Portal.	Transition
jira.permission.work.denied	denied (Default = "")	Link	Step
jira.permission.assignable.role	A number representing the role		Step
jira.permission.assignable.group	A group name		Step
jira.permission.work.denied			Step

