

# Making a free JIRA Scheduler

The main purpose here is to utilize the Linux [Cron](#) facility to Transition Issues, rather than using the almost useless JIRA builtin services, or buying an expensive cron/scheduling plugin for JIRA

The solution is pretty flexible for all issue types, by making the "--step "Initiate" a parameter instead of hardcoded, all issuetypes can be transitioned.

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## Prerequisites

### Linux User

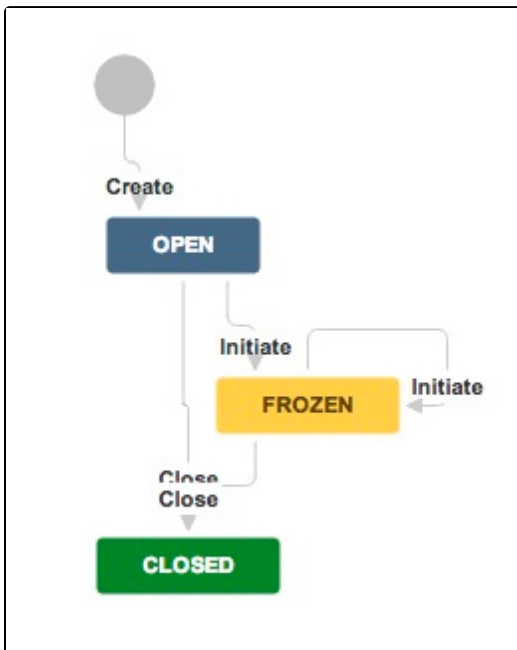
All scripts and the crontab stuff assumes that there is a "jira" user with access to /opt/jira-cron/

### jq processor

jq command-line JSON processor must be available to the scripts

<https://stedolan.github.io/jq/Workflow>

My IssueType is called "Repeatable Task" and has a very small workflow:



Upon the Transition of **Initiate** (id 61), the Post Function:

- Creates a copy of the Issue as a subtask
- Sets the the issue back to Status "Frozen"

**Description:** Start this Repeatable Task

**Screen:** None - it will happen instantly

Conditions 0

Validators 0

Post Functions 6

**The following will be processed after the transition occurs**

1. Script workflow function : Create a sub-task.  
Subtask will be created with issue type: **Sub-task**
2. Set issue status to the linked status of the destination workflow step.
3. Add a comment to an issue if one is entered during a transition.
4. Update change history for an issue and store the issue in the database.
5. Re-index an issue to keep indexes in sync with the database.
6. Fire a **Generic Event** event that can be processed by the listeners.

## A custom Field for crontab values

The Issuetype has a custom field called "Cron Scheduling" (Text Field (single line)), as this will hold the schedules for the Issue:

Cron Scheduling

```
* 20 ***
*/5 ****
5 5 *|
```

Each line must be a valid (unix) crontab entry.

In the script, the field has the JIRA identifier customfield\_12821 - You must change this to fit Your field.

## Location

I have my stuff in /opt/jira-cron

```
user@myserver:/opt/jira-cron$ ls -l
total 152
-rw-rw-rw- 1 jira root 121906 2014-04-02 13:39 jiraMakeCrontab.log
-rwxr-xr-x 1 root root 1454 2014-04-02 13:44 jiraMakeCrontab.sh
-rw-rw-rw- 1 jira root 18132 2014-04-05 05:00 jiraTransitionIssue.log
-rwxr-xr-x 1 root root 909 2014-02-17 11:51 jiraTransitionIssue.sh
user@myserver:/opt/jira-cron$
```

## The usefull Scripts

## Make the crontab script

The scripts makes and enables a crontab for the "jira" user. It search for issues that satisfies:



*Issuetype=Repeatable Task*

*Status=Frozen*

*Cron Scheduling has a value*

## jiraMakeCrontab.sh

```
#!/bin/bash

rm /tmp/crontab > /dev/null 2>&1

cd /opt/jira-cron/

IFS=$(echo -en "\n\b")
TODAY=`date +%Y-%m-%d.%H:%M:%S`

TransitionScript="/opt/jira-cron/jiraTransitionIssue.sh"
JIRAFILTER="issuetype%20%3D%20%22Repeatable%20Task%22%20AND%20status%20in%20%28Frozen%29%20%20and%20%22Cron%20Scheduling%22%20IS%20NOT%20NULL&maxResults=999"
JIRAUSER=" "
JIRAPASS=" "

#echo https://jira.server.dk/rest/api/2/search?jql=$JIRAFILTER

CURLOPT_HEADER=0
export CURLOPT_HEADER
curl -D -k -u $JIRAUSER:$JIRAPASS -X GET -H "Content-Type: application/json" https://jira.server.dk/rest/api/2/search?jql=$JIRAFILTER > /tmp/issuelist.json

IssueTotal=`cat /tmp/issuelist.json | ./jq-linux64 '.total'`
echo "$TODAY Total: $IssueTotal" >> /opt/jira-cron/jiraMakeCrontab.log

Count=0
for IssueId in `cat /tmp/issuelist.json | ./jq-linux64 '.issues[] .id'`
do

    Count=$((Count + 1))

    IssueId=`echo $IssueId | sed "s/\\/g"`
    curl -D -k -u $JIRAUSER:$JIRAPASS -X GET -H "Content-Type: application/json" https://jira.server.dk/rest/api/2/issue/$IssueId > /tmp/issue.json

    IssueKey=`cat /tmp/issue.json | ./jq-linux64 '.key' | sed "s/\\/g"`
    #IssueStatus=`cat /tmp/issue.json | ./jq-linux64 '.fields.status.name' | sed "s/\\/g"`
    cat /tmp/issue.json | ./jq-linux64 '.fields.customfield_12821' | sed "s/\\/g" | sed "s/\\r/g" | sed "s/\\n/g" | sed "s/\\t/ /g" > /tmp/cronfield.json

    for CronEntry in `cat /tmp/cronfield.json | tr ";" "\n"`
    do

        echo "$CronEntry $TransitionScript $IssueKey > /dev/null 2>&1" >> /tmp/crontab
        echo "$TODAY Added ($Count): $CronEntry $TransitionScript $IssueKey to /tmp/crontab" >> /opt/jira-cron/jiraMakeCrontab.log

    done

    echo "" >> /tmp/crontab

done

#Replace JIRA Users crontab
if [ ! -f /tmp/crontab ]
then

    echo "" > /tmp/crontab

fi

crontab /tmp/crontab
```

The final line, making the JIRA crontab, can be extended with an error handler.

After running the script; - the /var/spool/cron/crontabs/jira (on Ubuntu LTS) should look like this:

```
#Crontabs for SUPPORT-513
* * 1 * * /opt/jira-cron/jiraTransitionIssue.sh SUPPORT-513 >> /opt/jira-cron/jiraTransitionIssue.log 2>&1

#Crontabs for HOMEPAGE-3846
0 5 2 * * /opt/jira-cron/jiraTransitionIssue.sh HOMEPAGE-3846 >> /opt/jira-cron/jiraTransitionIssue.log 2>&1

#Crontabs for HOMEPAGE-2933
0 0 1 * * /opt/jira-cron/jiraTransitionIssue.sh HOMEPAGE-2933 >> /opt/jira-cron/jiraTransitionIssue.log 2>&1

#Crontabs for PROJECTTOOLS-2467
0 5 5 * * /opt/jira-cron/jiraTransitionIssue.sh PROJECTTOOLS-2467 >> /opt/jira-cron/jiraTransitionIssue.log 2>&1
```

## Make the Transition Script

Make sure the "jira" user has executeable access to this. The TRANSITIONJSON defines the **Initiate** Transition (id 61)

### jiraTransitionIssue.sh

```
#!/bin/bash

IFS=$(echo -en "\n\b")
TRANSITIONJSON='{ "transition": { "id": "61" } }'
JIRAUSER=""
JIRAPASS=""
CURLOPT_HEADER=0
export CURLOPT_HEADER

cd /tmp

IssueKey=$1

if [ $IssueKey != '' ]
then

    curl -D header.txt -u $JIRAUSER:$JIRAPASS -X POST --data $TRANSITIONJSON -H "Content-Type: application/json"
    https://jira.server.dk/rest/api/2/issue/$IssueKey/transitions
    rm header.txt

else

    echo "No IssueKey as parameter"

fi
```

## The Master Cron

To make the JIRA users crontab on a regular basis, I use /etc/crontab on Ubuntu:

```
0 20 * * * jira /opt/jira-cron/jiraMakeCrontab.sh
```

## Troubleshooting

Make sure the crontab is functioning, look in /var/log/syslog for things like:

#### **Cron reloading the new crontab for JIRA user:**

```
Apr  5 13:28:50 myserver crontab[12857]: (jira) REPLACE (jira)
Apr  5 13:29:01 myserver cron[4946]: (jira) RELOAD (crontabs/jira)
```

#### **Transitions via jira users cron entries:**

```
Apr  5 05:00:01 myserver: CRON[1563]: (jira) CMD (/opt/jira-cron/jiraTransitionIssue.sh HOMEPAGE-2467 >> /opt
/jira-cron/jiraTransitionIssue.log 2>&1)
```

#### **FIELD and STATE variables in the script files**

Remember to change the variables to Your setup