

Jira as a holistic Form and Workflow system

This article describes how to use Jira for Your own Form and Workflow system

You can use Jira as Service Desk, ordering system, development control, asset management, small crm



Why use JIRA?

- **Excellent Workflow Editor** - And I am talking about the TEXT one, not the graphical crap..
- Very Stable and very many releases with new features
- A lot of 3rd party options - both free and commercial
- Java based



Why not to use JIRA?

- Not free - and even though license costs are low, it all adds up. Free alternatives are available
- Requires quite a lot of resources and possibility
- The Download version requires direct server access (Windows or Linux)
- Java based



Not free? Well, if You are a non-commercial organisation, Open Source Project or a private person - try to apply for a "Open Source License" at [Atlassian](#)



A nice starter package could be

- JIRA 10 User = \$10
- Some free plugins

= \$10 / Year



OnPremise (Server) or Atlassian Cloud?

Atlassian Cloud

👍 Plusses

Cheap and simple, but very limited towards plugins and manipulating on file level

Upgrades just "happends" without any effort put into it

See the Plugin List [here](#)

👎 Downsides

Not all plugins available

Plugins run outside Atlassian Cloud and are NOT covered by any SLAs.

No control over upgrades

onPremise (Server)

👍 Plusses

Full flexibility regarding OS and resources

OS must be maintained /upgraded

Upgrade paths/time are for self decision

👎 Downsides

More Expensive

More Maintenance

When the decision is made for using JIRA :

If You want to control it Yourself, read the [JIRA Install Cookbook](#)

Secondly, I will recommend these plugins (👍 = Tested and/or tried and found very useful):



In the Atlassian Eco-system - 3rd party plugins, a lot is currently moving from free towards payable. So dont expect a current free plugin to stay free for long

Type	Free	Commercial /Licensed
Workflow (See JIRA Workflow Plugins)	JIRA Toolkit Plugin 👍 User Group Picker 👍 Automation Lite 👍	JIRA Workflow Toolbox JIRA Misc Workflow Extensions Script runner 👍 JIRA Suite Utilities 👍 JIRA Misc Custom Fields 👍
Dashboard	Gauge Gadget Jira Charting Plugin	SumUp
Database (external)		Database Custom Field 👍 Elements Connect 👍
Misc	Stateoscope Issue Quick Start SecureMan Security Helper Plugin	Issue Matrix